

GFI FaxMaker Easy Trial Reference Guide

GFI FaxMaker is a fax server that enables sending and receiving faxes and SMS using your on-premise or hosted email infrastructure. With minimal configuration, your users will easily send and receive faxes from their computer.

This guide enables you to easily install, configure and send faxes using GFI FaxMaker in the shortest time possible. No prior knowledge about faxing technologies is required.

NOTE: GFI FaxMaker can send and receive faxes over numerous media, such as fax cards, online fax services and FoIP. For the purpose of this guide, online fax services will be used to send and receive faxes. Before starting the below process, subscribe to a supported online fax trial, such the GFI Online Fax Service.

Step 1: Mail server connectors

[More information](#)

Before installation, create connectors on your mail server that route emails addressed to ***@faxmaker.com** and ***@smsmaker.com** to the GFI FaxMaker server. This allows your domain users to send faxes from their mail client or using the GFI FaxMaker client. If GFI FaxMaker is installed on the Microsoft® Exchange server, this is automatically done by the GFI FaxMaker setup.

Step 2: Download setup and install

[More information](#)

Register to, and download the GFI FaxMaker setup file from:

<http://www.gfi.com/products-and-solutions/email-and-messaging-solutions/gfi-faxmaker/download/>

Run the GFI FaxMaker setup file and follow the wizard steps.

Step 3: Run the Configuration Wizard

[More information](#)

When installation is complete, setup automatically launches the GFI FaxMaker Configuration wizard which enables you to configure important settings. Follow the wizard steps in configuring the following settings:

Setting	Description
Mail server settings	Specify your mail server details and choose how GFI FaxMaker receives emails for fax transmission. These settings are automatically configured if GFI FaxMaker is installed on the Microsoft Exchange server.
Country code	Specify your locale's telephone line country code.
Fax medium	In Choose your fax hardware dialog, select Fax services and choose your online Fax Service provider. Click Next and enter your fax service details. Click OK .
Fax Lines	In Other fax hardware dialog, click Configure lines.... Click Add.... In Device type , select Fax Services . Your online fax service account name is automatically selected in Physical line/port . Click OK . Click OK to use the default line options and click OK to apply the new line. Add the GFI Online Fax Service to the GFI FaxMaker fax lines list to enable fax transmission over the service.
Administrators and Users	Specify a fax administrator account to use for sending and receiving trial faxes. Optionally you can add other users.
Test connection with mail server	GFI FaxMaker will send a test email to the configured fax administrators using the configured mail server. Confirm that the test succeeds. If the test fails, go back to resolve the issue.

Follow the wizard steps until completion.

Step 4: Send trial fax

[More information](#)

Simulate sending faxes and confirm correct operation of GFI FaxMaker by sending a trial fax to a known fax number. To do this, from the email client of a user/administrator that was added in GFI FaxMaker, compose a new email as follows:

Field	Description
To	Key in the fax recipient in the following format: <i>faxnumber@faxmaker.com</i> . Replace <i>faxnumber</i> with the number of the recipient. For example, <i>+123456789@faxmaker.com</i> . Ensure that the fax number includes the international dial prefix + and the full country and area codes.
Subject	Enter a subject that will be shown in the fax coverage page.
Email body	Key in some text in the email body. This text is shown in the coverage page.
Attachment	Optionally you can also include an attachment such as a text file. GFI FaxMaker will convert the attachment to fax format and include it in the fax transmission.

Click **Send**. The mail server will route the email to GFI FaxMaker, which in turn converts the email to fax format and sends the fax to the online fax service.

Ensure that the trial fax is received by the recipient.

Step 5: Receive trial fax

[More information](#)

Send a trial fax from an external source to your assigned online fax service number. Confirm that the fax is routed to and received by the configured GFI FaxMaker administrator.

NOTE: GFI FaxMaker uses the Routing settings to determine the correct recipient of a fax. If these are not configured, GFI FaxMaker routes the fax to the Default Routers, which by default is the fax administrator. For more information refer to [Routing instructions](#).

Want to know more?

GFI FaxMaker offers much more than what is described in this guide. If you would like to know more about how GFI FaxMaker can help you ease fax transmission, refer to the [GFI FaxMaker Administrator Guide](#).